# DP of NSDL: Frontline Capital Services Limited Investor Complaint Data Annexure-B

### Data for every month ending MARCH 2024:

S.N.	Received	Carried	Received	Total	Resolved*	Pending at the		Average
	from	forward	during	pending		end of the		Resolution
		from	the			month**		Time (in
		previous	month					Days)^
		month						
							Г <u>.</u>	
						Pending	Pending	
						for less	for	
						than 3	more	
						months	than 3	
							months	
1	2	3	4	5	6	7A	7B	8
1	2	3	4	5	О	/A	76	8
1	Directly from	0	0	0	0	0	0	0
	Investors							
2	CEDI	0	0	0	0	0	0	0
2	SEBI (SCORES)	U	U	U	U	U	U	U
	(SCORES)							
3	Stock	0	0	0	0	0	0	0
	Exchanges							
4	Other	0	0	0	0	0	0	0
	Sources (if							
	any)							
5	Grand Total	0	0	0	0	0	0	0
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### **DP of NSDL**

**Trend of monthly disposal of complaints:** 

**Data for the month ended MARCH 2024** 

S.N.	Month	Carried Forward from previous month	Received	Resolved*	Pending**
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	August 2023	0	0	0	0
6	September 2023	0	0	0	0
7	October 2023	0	0	0	0
8	November 2023	0	0	0	0
9	December 2023	0	0	0	0
10	January 2024	0	0	0	0
11	February 2024	0	0	0	0
12	March 2024	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

### **DP of NSDL**

## Trend of annual disposal of complaints:

S.N.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

1	2018-19	0	0	0	0
1	2019-20	0	0	0	0
2	2020-21	0	0	0	0
3	2021-22	0	0	0	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0